



Telyra Terms of Service



Welcome to Telyra, a service provided by TemperdTek Inc. These Terms of Service (“Terms”) govern your access to and use of Telyra’s VoIP and Unified Communications services (“Services”). By activating or using our Services, you agree to these Terms.

1. Services Provided

Telyra offers VoIP, Unified Communications, and related cloud-based calling solutions for business and residential customers.

2. Account Responsibility

You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account.

3. Service Availability

We strive for high availability but do not guarantee uninterrupted service. Scheduled maintenance or outages due to network providers may occur.

4. Prohibited Use

You may not use the Services to:

- Engage in autodialing, robodialing, or bulk calling
- Send unlawful or harassing communications
- Violate any applicable laws or FCC rules

5. Fair Use



Certain plans marketed as “Unlimited” are subject to Telyra’s Fair Use Policy. These plans are intended for typical business or residential use only. Excessive use, including but not limited to robodialing, call centers, or auto-dialing systems, may result in additional charges, conversion to a metered plan, or termination. For complete terms, please see our Fair Use Policy.

6. Number Ownership

Phone numbers assigned to your account may be ported in or out upon request, subject to our Porting Policy.

7. Billing

Pricing Changes: Telyra may adjust its pricing and fee structure with notice, as outlined in the Billing and Payment Policy. Customers under contract will not be affected until the term expires or is renegotiated.

Charges begin at activation. You agree to pay all applicable fees, taxes, and surcharges. Full details are covered in our Billing Policy.

8. Modifications

Telyra may modify these Terms at any time. Continued use indicates acceptance of the updated terms.

9. Limitation of Liability

Telyra is not liable for damages arising from service interruption, loss of data, or inability to place or receive calls, including emergency calls.

10. Termination



Either party may terminate service with proper notice. You remain responsible for any outstanding charges.

11. Support

Support is available per the terms in our Support Policy.