

# **Telyra Privacy Policy**



Telyra values your privacy. This policy explains how we collect, use, and protect your information.

- 1. Information We Collect
- Account data: name, contact info, address
- Service data: call logs, voicemail metadata
- Technical data: device IP, browser type, cookies

### 2. Use of Data

We use your data to:

- Deliver and improve our services
- Provide customer support
- Meet legal and regulatory requirements

# 3. Data Sharing

We do not sell personal data. We may share information with:

- Telecom carriers (for call routing)
- Emergency service providers (for E911)
- Tax and compliance vendors

#### 4. Data Retention



We retain call records and logs for compliance and billing for a minimum of 12 months, unless otherwise required by law.

## 5. Your Rights

You may request access to, correction of, or deletion of your personal data, subject to regulatory exceptions.

## 6. Contact

Questions? Email us at support@telyra.com