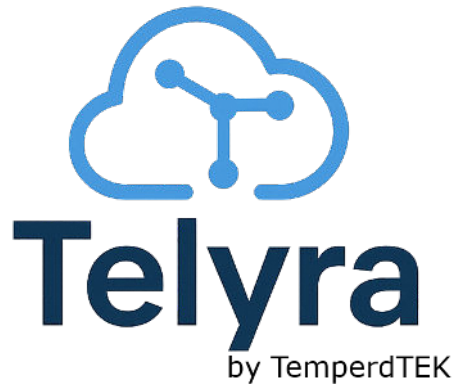




Telyra Acceptable Use Policy (AUP)



This Acceptable Use Policy ("Policy") sets forth guidelines for acceptable use of the Telyra VoIP and Unified Communications Services ("Services") provided by TemperdTek Inc. By using the Services, you agree to comply with this Policy. Failure to do so may result in suspension or termination of your access to the Services.

1. Prohibited Activities

You may not use the Services to:

- Transmit any content that is unlawful, abusive, harassing, defamatory, or otherwise objectionable.
- Engage in spamming, phishing, or other unsolicited communications.
- Initiate robocalls, auto-dialers, or bulk calling without prior authorization.
- Resell Services to third parties without a written agreement.
- Use the Services for fraudulent or deceptive purposes.
- Attempt to probe, scan, or test the vulnerability of any system or network.

2. Security and Integrity

Users are prohibited from compromising the security or integrity of the Telyra network or other users' accounts. This includes, but is not limited to:

- Introducing malware or other harmful code.
- Engaging in denial-of-service attacks or attempts to disrupt service availability.

3. Fair Use

Unlimited plans are subject to Telyra's Fair Use Policy. These plans are designed for normal business or residential use and may not be used for call centers, autodialing, or mass



marketing. Usage exceeding 3,000 minutes per seat per month, excessive simultaneous calls, or disproportionate outbound calling may result in additional charges, service throttling, or termination.

4. Enforcement

Telyra reserves the right to investigate violations of this Policy and take appropriate action, including:

- Issuing warnings or notices.
- Limiting or suspending Services.
- Terminating accounts for repeated or serious violations.

5. Reporting Abuse

Suspected violations of this Policy should be reported to abuse@telyra.com.

6. Policy Updates

Telyra may modify this Acceptable Use Policy at any time. Continued use of the Services indicates acceptance of the updated terms.

Thank you for using Telyra responsibly.